

Family Focus

Our Mission: To provide knowledgeable & compassionate care that enhances the lives of those we serve

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NATIONAL QUALITY AWARD PROGRAM
Inspiring Excellence Since 1996



SCHOFIELD RESIDENCE

2016 BRONZE AWARD RECIPIENT

AHCA NCAL www.ahcancal.org/qualityaward



Did you know Schofield Residence is rated 5 out of 5 stars for Quality Measures?

According to Medicare.gov, Schofield Residence is rated above average for Quality Measures out of 15,000 nursing homes nationwide. Nursing homes that are certified by Medicare and Medicaid regularly report clinical information for each of their residents to the Centers for Medicare & Medicaid Services (CMS). For short-stay and long-stay resident quality measures, CMS assigns nursing homes a quality of resident care star rating based on their performance on 16 measures. These, and other measures reflect, on average, how well nursing homes care for their residents. We're proud of our hard working staff and strive to do our best every day in the care of your loved ones.

Getting Ready for Tax Time

New York State allows a partial credit against personal income tax for the amount of the assessment imposed on a residential health care facility and paid directly by an individual. You would need to claim the credit using NYS form IT-258, *Claim for Nursing Home Assessment Credit*. We encourage you to discuss this with your tax advisor to determine if you qualify for the credit.



WE'RE READY IF AN EMERGENCY HAPPENS

Schofield Residence has an Emergency Preparedness Plan to provide for sufficient provisions for all residents and staff in the event of an emergency.

Preparedness includes sheltering residents in place provisions, use of local emergency management officials and the WNY Mutual Aid Plan.

If you have questions about our Emergency Plan, please call our Administrator, Olivia Rozyski, or Ken Swain, our Director of Facility Operations at 874-1566. Thank you.

THREE CHEERS TO OUR GENEROUS DONORS FOR THEIR HELP



North Buffalo seniors show the lap robes they made and donated to Schofield residents.

Our gracious thanks to 236 individuals, foundations and vendors who gave to Schofield during 2018 to support our mission of enhancing the lives of those in our care. More than \$67,900 in funds was raised including a bequest from a generous donor, Dash's register receipt program, grants from foundations, our monthly Caring Circle donors and dress down monies raised by Schofield staff who contributed \$1 to dress down during the Buffalo Bills season.

Through their gifts and those of others, Schofield Care is able to help fund monthly field trips to area restaurants,



3333 Elmwood Avenue

Editor: Rosemary Collins, Director of
Community & Foundation Relations
Phone: 716-874-1566, ext. 6316
Email: info@schofieldcare.org

**Questions, Suggestions
or Concerns?**

Please contact our
Administrator, Olivia
Rozycki at (716) 874--
1566, Ext. 6303.

**How to File a Resident
Grievance (Complaint)**

- A grievance can be given orally or in writing to any manager.
- A grievance can be given anonymously by calling (716) 436-6398, or by placing a written concern in the Social Service mailbox addressed to our Grievance Official (see below).
- You also have the right to file a grievance with the NYS Dept. of Health Nursing Complaint Hotline at 1-888-201-4563 or the NYS Long Term Care Ombudsman at 1-855-582-6769.
- You will be notified of the outcome of a complaint/grievance within 21 days of filing.
- You have the right to obtain a written decision regarding your complaint/grievance.

GRIEVANCE OFFICIAL:
Lynae Jones, Dir. Social
Svcs., 3333 Elmwood Ave.,
Kenmore NY 14217
ljones@schofieldcare.org
(716) 436-6321

NEWS & NOTE

Free coffee/tea in the lobby 1-4 pm



GUEST MEALS AVAILABLE

Stop by our reception desk 2 hours before lunch (12 noon) or 2 hours before supper (5 pm) to order a guest meal for \$5. Choose your menu with our receptionist and enjoy dining with your loved one.

Reminder: Schofield is a non-smoking facility. This also includes e-cigarettes. Thank you for helping to ensure the safety and well being of our residents and staff.

Our Grateful Thanks, con't from page 1:

arts and crafts, relaxation therapies, birthday and celebration parties as well as staff recognition, renovations/upgrades and equipment purchases.

In addition, many people gave their talents, such as knitting and sewing, making beautiful lap robes, slipper socks, crafts and gifts to cheer our residents and home care patients as well as our Adult Day Health Care registrants. We also are so grateful to all Schofield volunteers and interns who gave precious gifts of time and friendship to everyone in the Schofield family.

WE LOVE FEBRUARY ACTIVITIES!

- Harp Music with Cora and Raya Miranda Sunday Feb. 3 at 2:30 pm
- Fried Chicken Lunch Takeout Wed., Feb. 13 at 12:00 noon
- Christian Service Wednesdays at 10:30 am
- Monday Night Bowling, Feb. 4, 11 and 25 at 7:00 pm
- Fr. Matt Catholic Mass/Eucharistic Services, Thursdays at 10:30 am
- Zumba with Jamie, Fridays at 10:30 am
- Rosary Group, Sundays, Feb. 10, 17 and 24 at 2:30 pm
- Join either Tanya or Susan for Baking or Painting on Saturdays at 10:30 am
- Bingo Blast, Mondays at 2:30 pm
- Exercise Club Tuesdays at 10:30 am
- Mary Lucelle Shurkus performs Wed., Feb. 13 at 2:30 pm
- Valentines Social Thurs. Feb. 14 at 2:30 pm
- Resident council, all residents welcome, Wed., Feb. 20 at 2:30 pm
- Feb. Birthday Party with Tom Bender Tues., Feb. 26 at 2:30 pm
- Olive Garden Lunch Outing Wed., Feb. 27 at 11:30 am



For a complete list of all activities, pick up your Activities Calendar at the front desk, or go to SchofieldCare.org/Activities Calendar.